



PALM BEACH

Metropolitan Planning Organization

PALM BEACH COUNTY TRANSPORTATION DISADVANTAGED (TD) LOCAL COORDINATING BOARD (LCB) AGENDA

DATE: **Wednesday, November 19, 2025**
TIME: **2:00 p.m.**
PLACE: **301 Datura Street, West Palm Beach, FL 33401**

Members of the public can [join the meeting](https://PalmBeachMPO.org/Meeting) in person or virtually. For information on how to attend a meeting visit: PalmBeachMPO.org/Meeting.

Please call 561-725-0800 or e-mail info@PalmBeachMPO.org for assistance joining the virtual meeting.

1. REGULAR ITEMS

- A. Call to Order and Pledge of Allegiance
- B. Roll Call
- C. Modifications to the Agenda
- D. MOTION TO APPROVE Minutes for August 27, 2025
- E. General Public Comments

Members of the public are invited to offer general comments unrelated to agenda items at this time. Public comments related to agenda items will be heard following staff presentation of the item. Comments may be submitted in the following ways:

- A written comment may be submitted at PalmBeachMPO.org/Comment-Form at any time prior to the commencement of the relevant agenda item.
- A verbal comment may be provided by a virtual attendee using the raise hand feature in the Zoom platform.
- A verbal and/or written comment may be provided by an in-person attendee submitting a comment card available at the welcome table.

Note that the Chair may limit comments to 3 minutes or less depending on meeting attendance.

- F. Comments from the Chair and Member Comments
- G. LCB Liaison Report

2. ACTION ITEMS

A. MOTION TO CERTIFY FY 25 Annual Operating Report (AOR)

The AOR provides a financial and operational overview of the TD program. The MPO must review and approve the annual AOR and provide comments to the Commission for Transportation Disadvantaged (CTD). A presentation will be provided.

3. INFORMATION ITEMS

A. Partner Agency Updates

Agency staff from SFRTA/Tri-Rail, Florida Department of Transportation, and/or Palm Beach County may provide brief updates on items relevant to the LCB.

4. ADMINISTRATIVE ITEMS

A. Next Meeting – **March 25, 2026**

B. LCB Timeline

C. Adjournment

PURPOSE

The purpose of the LCB is to identify local service needs and to provide information, advice, and direction to the Palm Beach County Community Transportation Coordinator, otherwise known as Palm Tran Connection, on the coordination of service to be provided to the transportation disadvantaged through the Florida Coordinated Transportation System. The LCB is recognized as an advisory body to the Commission for the Transportation Disadvantaged. Palm Tran's provision of TD service is funded with state dollars. This service is not mandated by Federal Law.

TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD MEMBERS

CHAIR

Chelsea Reed, Mayor

City of Palm Beach Gardens

Milory Senat

Agency for Persons with Disabilities

Alternate: Pauline Spence

Niccole J. Smith

Area Agency on Aging

Alternate: Nancy Yarnall

Vacant

Citizen Advocate/User

Isis Williams

Department of Children and Family Services

Alternate: Vacant

Jerome Hill

Florida Agency for Health Care Administration

Alternate: Marielisa Amador

Tatiana Gillyard

Florida Department of Transportation

Alternate: Marie Dorismond

Angela Choice

Florida Department of Veterans Affairs

Alternate: Latasha Brown

James E. Green

Palm Beach County Community Action

Alternate: Adam Reback

Arielle Richardson

Private Transportation Industry

Alternate: Vacant

VICE CHAIR

Uyen Dang

Citizen Advocate

Vacant

Florida Division of Vocational Rehabilitation

Alternate: Vacant

Merlene Ramnon

Local Medical Community

Alternate: Vacant

Laura Schultze

Public Education School District of Palm Beach County

Alternate: Vacant

Vacant

Representative for Children at Risk

Alternate: Vacant

Robert Goodman

Representative for the Disabled

Vacant

Representative for the Elderly

Michael Corbit

Workforce Development Board

Alternate: Vacant

Ron Jones

Palm Tran (Mass/Public Transit Industry)

Community Transportation Coordinator (CTC)

Non-Voting Member

Alternate: Ivan Maldonado

NOTICE

In accordance with Section 286.0105, *F.S.*, if a person decides to appeal any decision made by the board, agency, or commission with respect to any matter considered at such meeting or hearing, they will need a record of the proceedings, and that, for such purposes, they may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services for a meeting (free of charge) should contact Carly Diglio at 561-725-0813 or CDiglio@PalmBeachMPO.org at least five (5) business days in advance. Hearing impaired individuals are requested to telephone the Florida Relay System at #711.

Se solicita La participación del público, sin importar la raza, color, nacionalidad, edad, sexo, religión, incapacidad o estado familiar. Personas que requieran facilidades especiales bajo el Acta de Americanos con Discapacidad (Americans with Disabilities Act) o personas que requieren servicios de traducción (sin cargo alguno) deben contactar a Melissa Eble al teléfono 561-725-0813 o CDiglio@PalmBeachMPO.org por lo menos cinco días antes de la reunión. Si tiene problemas de audición, llamar al teléfono 711.



**OFFICIAL MEETING MINUTES OF THE
PALM BEACH COUNTY TRANSPORTATION DISADVANTAGED (TD)
LOCAL COORDINATING BOARD (LCB) AGENDA**

Wednesday, August 27, 2025

301 Datura Street, West Palm Beach, FL 33401
Meeting was also conducted virtually via Zoom.

These minutes are a summary of the meeting events and may not reflect all discussion that occurred. PDF versions of the agenda, backup material and presentations as well as audio recordings are available for review at www.PalmBeachMPO.org/LCB

1. REGULAR ITEMS

1.A. Call to Order and Pledge of Allegiance

CHAIR REED called the meeting to order at 2:00 p.m., provided an overview of the virtual meeting procedures, and led the Pledge of Allegiance.

1.B. Roll Call

The Recording Secretary called the roll. A quorum was present in-person as depicted in the table below.

Member	Roll Call	Member	Roll Call	Member	Roll Call
Milory Senat	A	Adam Reback (Alt)	P	Michael Corbit	P
Niccole Smith	P	Merlene Ramnon	A	Ron Jones	P
Uyen Dang (Vice Chair)	P	Laura Schultze	P	Tekesha Saffold	A
Jerome Hill	P	Robert Goodman	A	Chelsea Reed (Chair)	A
Angela Choice	P			Arielle Richardson	P

P = Present A = Absent

1.C. Modifications to the Agenda

There were no modifications to the agenda.

1.D. APPROVED: Minutes for June 18, 2025

MOTION TO APPROVE the Minutes made by Jerome Hill, seconded by Laura Schultze, and carried unanimously 11-0 as depicted in the table below.

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Adam Reback (Alt)	Y	Michael Corbit	Y
Niccole Smith	Y	Merlene Ramnon	A	Ron Jones	Y
Uyen Dang (Vice Chair)	Y	Laura Schultze	Y	Tekesha Saffold	A
Jerome Hill	Y	Robert Goodman	A	Chelsea Reed (Chair)	A
Angela Choice	Y	Adam Reback (Alt)	Y	Arielle Richardson	Y
Milory Senat	A			Michael Corbit	Y

Y = Yes N = No A = Absent ABST = Abstain

1.F. GENERAL PUBLIC COMMENTS

There were no public comments received.

1.G. CHAIR AND MEMBER COMMENTS

There were no member comments.

1.H. LCB Liaison Report

BRIAN RUSCHER reviewed the Liaison's Report, which can be viewed at PalmBeachMPO.org/LCB.

There were no public comments on this item.

2. ACTION ITEMS**A. MOTION TO ELECT VICE CHAIR FOR FISCAL YEAR (FY) 2026**

Brian Ruscher, Deputy Director of Multimodal, provided a presentation.

There were no public comments.

There were no board comments.

UYEN DANG confirmed that she will serve as Vice Chair for Fiscal Year 2026.

MOTION TO ELECT Uyen Dang as Vice Chair for Fiscal Year (FY) 2026 made by Jerome Hill, seconded by Laura Schultz, and carried unanimously 11-0 as depicted in the table below.

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Adam Reback (Alt)	Y	Michael Corbit	Y
Niccole Smith	Y	Merlene Ramnon	A	Ron Jones	Y
Uyen Dang (Vice Chair)	Y	Laura Schultze	Y	Tekesha Saffold	A
Jerome Hill	Y	Robert Goodman	A	Chelsea Reed (Chair)	A
Angela Choice	Y	Adam Reback (Alt)	Y	Arielle Richardson	Y
Milory Senat	A			Michael Corbit	Y

Y = Yes N = No A = Absent ABST = Abstain

B. MOTION TO ADOPT FY 2026 LCB By-Laws

BRIAN RUSCHER, MPO Deputy Director of Multimodal, provided a presentation.

There were no public comments.

There were no board member comments.

C. MOTION TO ADOPT FY 2026 Grievance Procedures

BRIAN RUSCHER, MPO Deputy Director of Multimodal, provided a presentation and noted that three volunteers are needed to serve on the Grievance Subcommittee.

There were no public comments.

JEROME HILL volunteered to be on the subcommittee.

MICHAEL CORBIT volunteered to be on the subcommittee.

ARIELLE RICHARDSON volunteered to be on the subcommittee.

MOTION TO ADOPT Fy 2026 Grievance Procedures made by Jerome Hill, seconded by Laura Schultz, and carried unanimously 11-0 as depicted in the table below.

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Adam Reback (Alt)	Y	Michael Corbit	Y
Niccole Smith	Y	Merlene Ramnon	A	Ron Jones	Y
Uyen Dang (Vice Chair)	Y	Laura Schultze	Y	Tekesha Saffold	A
Jerome Hill	Y	Robert Goodman	A	Chelsea Reed (Chair)	A
Angela Choice	Y	Adam Reback (Alt)	Y	Arielle Richardson	Y
Milory Senat	A			Michael Corbit	Y

Y = Yes N = No A = Absent ABST = Abstain

D. MOTION TO APPROVE Fiscal Year (FY) 2026 TD Service Plan (TDSP) Annual Update

BRIAN RUSCHER, MPO Deputy Director of Multimodal, provided a presentation.

There were no public comments.

UYEN DANG noted that with minor adjustments, the grievance procedure will be implemented.

MOTION TO ADOPT Fy 2026 Grievance Procedures made by Jerome Hill, seconded by Laura Schultz, and carried unanimously 11-0 as depicted in the table below.

Member	Vote	Member	Vote	Member	Vote
Milory Senat	A	Adam Reback (Alt)	Y	Michael Corbit	Y
Niccole Smith	Y	Merlene Ramnon	A	Ron Jones	Y
Uyen Dang (Vice Chair)	Y	Laura Schultze	Y	Tekesha Saffold	A
Jerome Hill	Y	Robert Goodman	A	Chelsea Reed (Chair)	A
Angela Choice	Y	Adam Reback (Alt)	Y	Arielle Richardson	Y
Milory Senat	A			Michael Corbit	Y

Y = Yes N = No A = Absent ABST = Abstain

3. INFORMATION ITEMS**A. FY 2025 Annual Expenditures Report (AER) and Discussion**

Brian Ruscher, MPO Deputy Director of Multimodal, provided a presentation.

There were no public comments on this item.

ARIELLE RICHARDSON inquired about how passengers come to use these modes of transportation.

LAURA SCHULTZ discussed the concept of Universal Design for Learning, noting that teachers employ specific techniques to enhance accessibility.

UYEN DANG asked when the Transportation Disadvantaged (TD) Plan would be scheduled for revisions.

MICHAEL CORBIT proposed hiring WSP to support the development of the TD Plan.

B. Partner Agency Updates

RON JONES provided an update on Palm Tran ridership numbers.

UYEN DANG suggested exploring the use of MICA, a self-driving shuttle that is already being used in several areas.

4. ADMINISTRATIVE ITEMS

4.A. Next Meeting – November 19, 2025

4.B. Adjournment

There being no further business the meeting was adjourned at 3:01 p.m.

This signature is to attest that the undersigned is the Chair, or a designated nominee, of the Transportation Disadvantaged Local Coordinating Board and that information provided herein is the true and correct Minutes for the **August 27, 2025** meeting of the Transportation Disadvantaged Local Coordinating Board, dated this 19th day of November 2025.

Chair Chelsea S. Reed
City of Palm Beach Gardens Council Member

EXHIBIT A – Palm Beach County TD LCB Attendance Record

Representative/Alternate Agency	May 24 2023	Aug 23 2023	Nov 15 2023	Feb 28 2024	May 29 2024	Aug 21 2024	Nov 20 2024	Feb 26 2025	Jun 25 2025	Aug 27 2025
Mayor Chelsea Reed <i>Chair</i> – Palm Beach MPO	P	P	P	P	P	E	P	P	P	E
Uyen Dang <i>Vice Chair</i> - Citizen Advocate	P	P	E	P	P	P	A	A	P	P
Tekesha Saffold Citizen Advocate/User	P	P	E	P	P	A	A	E	P	A
Milory Senat /Pauline Spence Agency for Persons with Disabilities	A	P	E	A	P	A	P	A	E	A
Niccole Smith / Nancy Yarnall Area Agency on Aging	P	P	P	P	ALT	P	P	P	P	P
Isis Williams FL Dept. of Children & Families	P	--	--	--	P	E	E	A	P	E
Jerome Hill /Marielisa Amador FL Agency for Healthcare Administration/ Medicaid Program	ALT	P	E	ALT	E	ALT	A	A	P	P
Angela Choice /Latasha Brown FL Department of Veteran's Affairs	P	P	P	P	E	P	P	ALT	P	P
James Green /Adam Reback Department of Community Services	***P	P	P	P	A	P	E	A	E	P
Arielle Richardson Private Transportation	P	P	P	P	A	A	--	--	P	P
VACANT Department of Education/Division of Vocational Rehabilitation	A	A	A	A	A	--	--	--	P	--
Merlene Ramnon Local Medical Community	P	P	A	P	A	A	A	P	P	E
Laura Schultze School District of Palm Beach County	A	A	P	A	E	P	P	E	P	P
VACANT Representative for Children at Risk	P	P	P	P	P	P	P	P	--	--
Robert Goodman Representative for the Disabled	P	A	P	A	E	E	A	E	E	E
VACANT Representative for the Elderly	P	P	P	--	--	--	--	--	--	--
Michael Corbit Workforce Development Board	A	P	P	P	P	P	P	P	P	P

*** – New Appointment
E – Excused

P – Representative Present ALT– Alternate Present
A – Absent -- – Vacant

EXHIBIT A (cont.)

OTHERS PRESENT

Brian Ruscher
Carly Diglio
Ruth Del Pino

REPRESENTING

Palm Beach MPO
Palm Beach MPO
Palm Beach MPO



CTC Organization

County: Palm Beach

Fiscal Year: 7/1/2024 - 6/30/2025

CTC Status: Complete

CTD Status: Complete

Date Initiated: 9/15/2025

CTC Organization Name: Palm Beach County Board of Commissioners

Address: 50 South Military Train

City: West Palm Beach

State: FL

Zip Code: 33415

Organization Type: County

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: Yes

Number of Transportation Operators: 2

Coordination Contractors: No

Number of Coordination Contractors: 0

Provide Out of County Trips: No

Local Coordinating Board (LCB) Chairperson: Mayor Chelsea Reed

CTC Contact: Ron Jones

CTC Contact Title: Operations Manager

CTC Contact Email: rxjones@pbc.gov

Phone: (561) 812-5360

CTC Certification

I, Ron Jones, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Mayor Chelsea Reed, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



CTC Trips

County: Palm Beach
CTC Status: Complete
CTC Organization: Palm Beach County Board of Commissioners

Fiscal Year: 07/01/2024 - 06/30/2025
CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	0	N/A	0	0	N/A	0
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	0	N/A	0	54,372	N/A	54,372
Deviated Fixed Route Service	0	N/A	0	0	N/A	0
Complementary ADA Service	584,304	N/A	584,304	618,638	N/A	618,638
Paratransit						
Ambulatory	123,372	0	123,372	127,711	0	127,711
Non-Ambulatory	17,242	0	17,242	15,916	0	15,916
Stretcher	0	0	0	0	0	0
Transportation Network Companies	228,815	N/A	228,815	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	953,733	0	953,733	816,637	0	816,637
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	953,733	N/A	953,733	762,265	N/A	762,265
Total - Contracted Transportation Operator Trips	953,733	0	953,733	762,265	0	762,265
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	0	0	0	0	0
Agency for Persons with Disabilities (APD)	0	0	0	0	0	0
Comm for the Transportation Disadvantaged (CTD)	116,005	N/A	116,005	156,682	N/A	156,682
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	0	0	0	0	0	0
Dept of Education (DOE)	0	0	0	0	0	0
Dept of Elder Affairs (DOEA)	50,576	0	50,576	42,924	0	42,924
Dept of Health (DOH)	0	0	0	0	0	0
Dept of Juvenile Justice (DJJ)	0	0	0	0	0	0
Dept of Transportation (DOT)	0	0	0	0	0	0
Local Government	787,152	0	787,152	617,031	0	617,031
Local Non-Government	0	0	0	0	0	0
Other Federal & State Programs	0	0	0	0	0	0
Total - Revenue Source	953,733	0	953,733	816,637	0	816,637



CTC Trips (cont'd)

County: Palm Beach

CTC Status: Complete

CTC Organization: Palm Beach County
Board of Commissioners

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	379,658	0	379,658	383,659	0	383,659
Children At Risk	0	0	0	0	0	0
Persons With Disabilities	326,558	0	326,558	358,061	0	358,061
Low Income	13,130	0	13,130	69,740	0	69,740
Other	234,387	0	234,387	5,177	0	5,177
Total - Passenger Type	953,733	0	953,733	816,637	0	816,637
Trip Purpose - One Way						
Medical	134,855	0	134,855	117,133	0	117,133
Employment	208,125	0	208,125	172,267	0	172,267
Education/Training/Daycare	331,129	0	331,129	292,146	0	292,146
Nutritional	69,483	0	69,483	77,591	0	77,591
Life-Sustaining/Other	210,141	0	210,141	157,500	0	157,500
Total - Trip Purpose	953,733	0	953,733	816,637	0	816,637
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	10,289	0	10,289	9,092	0	9,092
Total - UDPHC	10,289	0	10,289	9,092	0	9,092
Unmet & No Shows						
Unmet Trip Requests	0	N/A	0	0	N/A	0
No Shows	24,387	N/A	24,387	24,029	N/A	24,029
Customer Feedback						
Complaints	1,091	N/A	1,091	1,184	N/A	1,184
Commendations	1,585	N/A	1,585	1,871	N/A	1,871



CTC Vehicles & Drivers

County: Palm Beach

CTC Status: Complete

CTC Organization: Palm Beach County
Board of Commissioners

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	0	N/A	0	0	N/A	0
Complementary ADA Service Miles	9,439,325	N/A	9,439,325	9,730,420	N/A	9,730,420
Paratransit Miles	1,341,532	0	1,341,532	1,481,287	0	1,481,287
Transportation Network Companies (TNC) Miles	2,319,268	N/A	2,319,268	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	13,100,125	0	13,100,125	11,211,707	0	11,211,707
Roadcalls & Accidents						
Roadcalls	793	0	793	1,230	0	1,230
Chargeable Accidents	82	0	82	95	0	95
Vehicle Inventory						
Total Number of Vehicles	348	0	348	315	0	315
Number of Wheelchair Accessible Vehicles	321	0	321	288	0	288
Drivers						
Number of Full Time & Part Time Drivers	488	0	488	439	0	439
Number of Volunteer Drivers	0	0	0	0	0	0



CTC Revenue Sources

County: Palm Beach

CTC Status: Complete

CTC Organization: Palm Beach County
Board of Commissioners

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 350,000	\$ 0	\$ 350,000	\$ 350,000	\$ 0	\$ 350,000
Dept of Health (DOH)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 3,051,000	N/A	\$ 3,051,000	\$ 3,136,928	N/A	\$ 3,136,928
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 74,829,969	\$ 0	\$ 74,829,969	\$ 55,509,045	\$ 0	\$ 55,509,045
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 0	\$ 0	\$ 0	\$ 68,900	\$ 0	\$ 68,900
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 1,955,000	\$ 0	\$ 1,955,000	\$ 2,645,668	\$ 0	\$ 2,645,668
Donations/Contributions	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Total - Revenue Sources	\$ 80,185,969	\$ 0	\$ 80,185,969	\$ 61,710,541	\$ 0	\$ 61,710,541



CTC Expense Sources

County: Palm Beach

CTC Status: Complete

CTC Organization: Palm Beach County
Board of Commissioners

Fiscal Year: 07/01/2024 - 06/30/2025

CTD Status: Complete

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Expense Sources						
Labor	\$ 4,897,336	\$ 0	\$ 4,897,336	\$ 4,776,508	\$ 0	\$ 4,776,508
Fringe Benefits	\$ 2,137,455	\$ 0	\$ 2,137,455	\$ 1,852,782	\$ 0	\$ 1,852,782
Services	\$ 0	\$ 0	\$ 0	\$ 20,250	\$ 0	\$ 20,250
Materials & Supplies Consumed	\$ 20,800	\$ 0	\$ 20,800	\$ 4,631	\$ 0	\$ 4,631
Utilities	\$ 242,500	\$ 0	\$ 242,500	\$ 199,892	\$ 0	\$ 199,892
Casualty & Liability	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Taxes	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Miscellaneous	\$ 860,417	\$ 0	\$ 860,417	\$ 186,527	\$ 0	\$ 186,527
Interest	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 7,774,467	\$ 0	\$ 7,774,467	\$ 7,089,545	\$ 0	\$ 7,089,545
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Purchased Transportation Services						
Bus Pass	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 8,835,966	N/A	\$ 8,835,966	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 55,417,028	N/A	\$ 55,417,028	\$ 47,580,406	N/A	\$ 47,580,406
Total - Expense Sources	\$ 80,185,969	\$ 0	\$ 80,185,969	\$ 61,710,541	\$ 0	\$ 61,710,541

County: Palm Beach
 CTC: Palm Beach County Board of Commissioners
 Contact: Ron Jones
 50 South Military Train
 West Palm Beach, FL 33415
 561-812-5360
 Email: rxjones@pbc.gov

Demographics	Number
Total County Population	0
Unduplicated Head Count	10,289



Trips By Type of Service	2023	2024	2025
Fixed Route (FR)	0	54,372	0
Deviated FR	0	0	0
Complementary ADA	613,316	618,638	584,304
Paratransit	131,148	143,627	140,614
TNC	0	0	228,815
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	744,464	816,637	953,733

Passenger Trips By Trip Purpose

Medical	102,371	117,133	134,855
Employment	185,479	172,267	208,125
Ed/Train/DayCare	254,133	292,146	331,129
Nutritional	62,371	77,591	69,483
Life-Sustaining/Other	140,110	157,500	210,141
TOTAL TRIPS	744,464	816,637	953,733

Passenger Trips By Revenue Source

CTD	91,398	156,682	116,005
AHCA	0	0	0
APD	0	0	0
DOEA	33,267	42,924	50,576
DOE	0	0	0
Other	619,799	617,031	787,152
TOTAL TRIPS	744,464	816,637	953,733

Trips by Provider Type

CTC	0	54,372	0
Transportation Operator	744,464	762,265	953,733
Coordination Contractor	0	0	0
TOTAL TRIPS	744,464	816,637	953,733

Vehicle Data	2023	2024	2025
Vehicle Miles	10,871,016	11,211,707	13,100,125
Roadcalls	848	1,230	793
Accidents	126	95	82
Vehicles	294	315	348
Drivers	448	439	488

Financial and General Data

Expenses	\$47,180,752	\$61,710,541	\$80,185,969
Revenues	\$47,180,752	\$61,710,541	\$80,185,969
Commendations	1,779	1,871	1,585
Complaints	1,679	1,184	1,091
Passenger No-Shows	25,731	24,029	24,387
Unmet Trip Requests	0	0	0

Performance Measures

Accidents per 100,000 Miles	1.16	0.85	0.63
Miles between Roadcalls	12,820	9,115	16,520
Avg. Trips per Passenger	91.44	89.82	92.69
Cost per Trip	\$63.38	\$75.57	\$84.08
Cost per Paratransit Trip	\$63.38	\$80.96	\$98.42
Cost per Total Mile	\$4.34	\$5.50	\$6.12
Cost per Paratransit Mile	\$4.34	\$5.50	\$6.62

FY 26 Timeline

Dates subject to change.

